

Kennedy Kiecker

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Education

St. Norbert College: De Pere, WI

Graduated May 2022

Majors: B.A. Sociology and B.A. Communication and Media Studies

Minors: Leadership and Peace and Justice

GPA: 3.2/4.0

Work Experience

Pinky Swear Foundation: Edina, MN

January 2022- May 2022

Community Fundraising Intern

- Develop excellent internal and external communication skills to be able to work with all different people.
- Expand leadership skills by cultivating and stewarding community fundraising.
- Develop an understanding of how community fundraising campaigns support overall organizational goals.
- Develop an understanding of the fundamentals of a nonprofit organization.

The Exchange Coffee, Mercantile, & Eatery: De Pere, WI

Crew Member

April 2021- May 2022

- Be attentive to the details of customers' coffee, tea, and other drinks when making orders.
- Field customer complaints and diffuse the situation.
- Have many positive interactions with customers during the day while still completing daily tasks.
- Recognize and reinforce individual and team accomplishments within the workplace.

McDonald's

Kory Management: Naperville, IL

Killian Management: De Pere, WI

Shift Manager

November 2017 - March 2022

- In charge of training new employees in all aspects of the store, kitchen, order taking, accepting cash, and handing out food.
- Keeping new crew members motivated and on task.
- Creating an excellent experience for customers while adhering to McDonald's customer service standards.
- Help increase customer satisfaction score by at least 5% each month.

Actives and Volunteering

St. Norbert College

August 2021 - Present

Sociology Research and Teaching Assistant

- Assist professors with grading, scanning, and organizing documents.
- Field questions from fellow students and help lead them to the correct answer.
- Transcribing interviews that are used in professors' research in a timely manner.

St. Norbert Women's Ice Hockey

Fall 2018-Spring 2022

NCAA Division III Hockey

- Devote 20 hours a week to athletics while managing a full course load.
- Gaining valuable team-building skills and developing a strong work ethic.
- Encouraging teammates to put in their best effort allows for a fun team environment through admiration and healthy competition.

St. Norbert College

Pinky Swear PACK Secretary

Spring 2019- Spring 2022

- Provider of club communication such as sending our recaps after each meeting and meeting time reminders.
- Co- coordinate fundraising events for "Cancer is Messy" and "It Takes Two" events personally raising \$1,500.
- Volunteer at All-Star Events and other community events averaging 20 hours a year.