

Trina Hanold

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Education

St. Norbert College class of 2023, De Pere, WI

Communication and Media Studies Major with a communication concentration

Graphic Design Minor

Liberal Arts College Education

Work Experience

Disney College Program Participant, The Walt Disney Company, Orlando, FL January- June 2022

- Participate in a variety of workshops regarding business, leadership, and career advancement
- Provide Disney's renowned customer service to guests through safety, efficiency, show, courtesy, and inclusion
- Safely perform Lifeguard duties at Disney Resorts and Typhoon Lagoon waterpark. Provide emergency CPR, first aid, and life saving water rescues daily

Operations Assistant, St. Norbert College REH, De Pere, WI May- August 2021

- Coordinate housing accommodations for all summer events
- Efficiently communicate with several campus departments to plan, set-up, welcome, and assist in all hospitality events
- Communicate in a variety of mediums such as advertisements, signs, and mass emails

Counselor/Lifeguard, Lake Lundgren Camp, Pembine, WI May- August 2019

- Positively interact with staff and campers on a daily basis by assisting and answering questions
- Promptly attend situations with cautious procedures to maintain a safe environment while supervising minors

Student Services Co-Op, Southwest High School, Green Bay, WI August 2018- May 2019

- Assist Counselors and Social Workers with filing paperwork daily
- Hospitable secretary service while answering phones, helping visitors, and using online communication
- Handle confidential paperwork being filed in criteria based district guidelines

Happy Joes Pizza, Trainer, Server, Driver, Media, Green Bay, WI January 2015- Present

- Train new employees in a variety of positions including phones, guest service, and restaurant needs
 - Excellent customer service leaving guests with a positive experience through attention to detail, understanding guest needs, and efficiently working
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Leadership Experience

Philanthropy Chair, Theta Phi Alpha November 2019- May 2021

- Create and execute service events involving the entire sorority
- Connect with local shelters for volunteer needs and donations
- File paperwork to Theta Phi Alpha Nationals after completion

Public Relations, Theta Phi Alpha November 2020-Nov. 2022

- Coordinate imagery, advertisements, and communicative needs of Theta Phi Alpha chairs
- Design unique media aimed to attract the attention of college age students